

## ***Online Therapy and Counseling Until Midnight***

*'Psychological Services Virtually World Wide'*

[DrJohnSilver.Com](http://DrJohnSilver.Com) ~ (310) 268-8282 ~ [Email@DrJohnSilver.Com](mailto:Email@DrJohnSilver.Com)

2100 Sawtelle Boulevard Suite #204 ~ Los Angeles, CA 90025

Marriage, Family and Child Counselor, M14943

Certified Sex Counselor, AASECT

Certified Online Therapist, #00663

### **Instructions for PayPal and Our HIPAA Compliant Online Office at Doxy.Me/DrJohnSilver**

***IMPORTANT: Please make sure you have a private space with no distractions, refrain from multi-tasking and have the proper lighting PRIOR to our meeting. Please from time to time during our meeting, check the box in the upper right corner to see what we see.***

Please use a Desktop Computer or Stationary iPad with Chrome or Firefox as your Browser. Wi-Fi works fine, Cable is preferable.

Restart your device. You can test to see if your camera and microphone will work ahead of time [here](https://test.webrtc.org/) (<https://test.webrtc.org/>).

ALLOW the program to use your microphone and/or camera if it requests so.

At our appointed time, go to our Online Office at [Doxy.Me/DrJohnSilver](http://Doxy.Me/DrJohnSilver). Use your initials to Sign In to the waiting room, no need to register. The Therapist will be in the waiting room, or will be momentarily

Doxy.Me automatically detects problems with your computer or device during the check in process, and will help troubleshoot issues at that time.

If we encounter any problems, just wait a moment and see if they resolve themselves. If not, try [closing your Browser](#) and reopening it up to [Doxy.Me/DrJohnSilver](http://Doxy.Me/DrJohnSilver). If that doesn't work, then try [Restarting your Device](#) and reopening it up to [Doxy.Me/DrJohnSilver](http://Doxy.Me/DrJohnSilver). Still having a problem? We'll call you at the number we have on file. (Please have your phone charged and close by).

### **To Use PayPal**

A [link to PayPal](#) is provided on our Website and your Invoice. You can use your funded PayPal Account or your credit/debit card with or without joining PayPal (that option is in a separate box below the PayPal options). Payments through PayPal can be sent to [Email@DrJohnSilver.Com](mailto:Email@DrJohnSilver.Com). It would be appreciated if you can pay for the Services Rendered as close to the session as possible and always by the time of the next session and/or the end of the month.

Please feel free to contact us with any questions you may have.